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S/67831/2009,
Registration in India under
societies registration act
XXI of 1860Plot No. 10
Institutional Area
Vasant Kunj, New Delhi
India - 11 070

Zero Tolerance Policy

The GRIHA Council has a 'Zero-Tolerance Policy' towards credibility and transparency, while evaluating documents for the award of ratings.

In the recent past, the GRIHA Council has noticed that certain project teams/clients have used unscrupulous and fraudulent means to meet compliance to the various qualifying criteria laid down in the GRIHA rating process. The GRIHA Council has encountered cases of forged documents submission by project teams/clients to meet compliances to achieve desired or higher ratings. During the due diligence & verification process, GRIHA Council has verified such submissions from accredited labs and found them to be false/forged. This tantamount to forgery and serious lapses on the part of the project teams/clients resulting in severe repercussions.

The GRIHA Council is compelled to bring out the following penal provisions towards '**Zero-Tolerance Policy**' to prevent any such submissions:

Upon verification of submission of any false/forged document by project teams/clients, the following penal provisions would come into effect:

- A penalty fee amounting to twice the certification fee would be levied on the project teams/clients
- In case the criteria are related to a mandatory compliance requirement, the project teams/clients will be allowed to resubmit the documents subject to payment of a penalty fee
- In case the criteria are related to a non-mandatory compliance requirement, no points would be awarded against the said criteria. However, the evaluated rating would be released subject to payment of a penalty fee
- The timeline for completing the penal provisions would be 1 month from the date of information to the project teams/clients, failing which the rating would stand cancelled and the registration fee or any other charges paid to GRIHA Council forfeited

GRIHA Council advises all project teams/clients to refrain from such actions to avoid any conflict and maintenance of trust and credibility.

GRIHA Council will not entertain any undue representations from any such defaulting parties.

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Chief Executive Officer
GRIHA Council

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